



Via® Quick Reference Guide

Guided Access

Guided Access is turned on out of the box on the Via device, and the preset code is supplied on the paperwork provided with the device.

Ending Guided Access Session

1. Triple-click the **Home button** or **top button** on the iPad.
2. Enter the **Guided Access passcode** → **End** to end the Guided Access session.
3. Swipe up from the bottom of the screen to get to the home screen.

Turning on Guided Access

1. Open the app that you want to stay in.
2. Triple-click the **Home button** or **top button** on the iPad.
3. The message “**Guided Access Started**” will appear briefly.
4. The **Guided Access Option** defaults are shown below. Enable the options you need.

Top Button	☒
Volume Buttons	☒
Motion	☐
Software Keyboards	☒
Touch	☒
Time Limit	☐

Closing Open Apps on the iPad

To save battery charge, it is best not to close apps. Closing apps by swiping up should only be used if an app is frozen or otherwise causing problems.

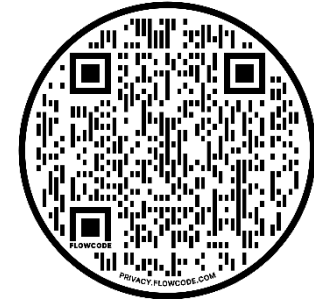
1. From the Home screen, swipe up from the bottom of the screen.
2. Pause in the middle of the screen.
3. Swipe right or left to find the app that you want to close.
4. Swipe up on the app’s preview to close that app.

Updating the Communication App

All Via devices are part of a Mobile Device Management System (MDM). All MDM devices connected to a Wi-Fi network will update automatically.

Communication App Resources

Find more information about the communication app on your Via, [PRC-Salttillo Communication Apps](#).



Find Video Tutorials

[PRC-Salttillo YouTube Channel](#)

